

General terms of delivery

General information

If nothing else has been agreed the following terms of delivery is valid and in addition to NL09.

Order confirmation

Orders are always confirmed except for orders with immediate delivery.

Prices

All prices are valid EX WORKS Vellinge, excluding emballage and VAT.

Offers

Written offers from EKOVENT are valid for 90 days.

Terms of payment

General terms of payment are 30 days net with exceptions. Late payments are charged with interest.

Transport

Shipment terms from EKOVENT are EX WORKS.

Lead time

Standard stock items are supplied immediately. Other products according to agreements.

Return of goods

Return of goods are not allowed without the permission from EKOVENT. For approved returned standard stock items, EKOVENT will credit 60% (fire dampers 50%) of invoiced value. Non-standard items (non-stock items), air handling units and fans are not approved for return. Costs related to shipments of returned goods will be taken by the customer.

Warranty

The warranty is 2 years from final inspection, but not more than 2,5 year from date of delivery.

EKOVENT waives all liability for consequential damages such as breakdown of service, loss of production, personal injury and property that may be linked to warranty defects on products delivered to us. Any costs incurred in connection with exchanges are not replaced.